

Install Technician 1 – Low Voltage Cabling & Equipment Installation

Complete IT Corp is a trusted, security-focused technology solutions provider specializing in Managed I.T. Services (MSP), video surveillance, access control systems (ACS), VoIP communications, and structured cabling infrastructure. We support 1,200+ businesses across Florida, including government agencies, military contractors, CDDs/HOAs, law enforcement, and commercial clients.

We design, install, and maintain modern technology ecosystems with a customer-first approach, ensuring every project is completed with precision, professionalism, and long-term reliability.

Job Overview:

The Install Technician 1 is an entry-level field installation role responsible for installing low-voltage cabling—primarily Ethernet CAT6—and mounting basic I.T. and security equipment. This position works as part of a two-person installation crew, supporting a Tech 2 installer on job sites.

This role requires physical labor, attention to detail, and strict adherence to company safety standards and SOPs. Travel and overnight stays are required for some projects, but are not the weekly norm. The position involves frequent on-site work in commercial and residential environments and serves as a foundational position for growth within the installation and technical services team.

Cabling & Installation

- Install low-voltage cabling including:
 - CAT6 Ethernet
 - Composite access control cabling
 - Fiber optic cabling (training provided)
- Run, terminate, label, and test cabling for:
 - Network and Wi-Fi systems
 - Camera systems
 - Access control systems
- Mount basic equipment such as:
 - Network switches and access points
 - Cameras and camera mounts
 - Access control panels and readers
 - Racks, wall plates, and enclosures
- Ensure all cable runs and terminations are neat, labeled, secured, and compliant with company standards

Job Site Support & Field Work

- Work as part of a two-person crew under the direction of a Tech 2 installer
 - Assist with installations, troubleshooting, and equipment setup
- Perform physical job site tasks including:
 - Trenching and digging for underground cable runs
 - Conduit installation (underground and surface-mounted)
 - Pulling cable through walls, ceilings, attics, crawl spaces, and outdoor pathways
- Follow all safety protocols, job site rules, and company SOPs
 - Maintain clean, safe, and organized work areas on job sites and in company vehicles

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Required Qualifications

Technical & Hands-On Skills

- Experience or exposure to CAT6 cable installation (running, terminating, and testing)
- Basic understanding of low-voltage systems (training provided)
- Comfortable using hand tools, power drills, ladders, multi-meter voltage tester, and testing equipment
- Ability to read and follow basic diagrams and installation instructions

Physical & Environmental Demands

- Comfortable working in attics, crawl spaces, and outdoor environments
- Ability to dig trenches and pull cables through conduit
- Ability to lift up to 75 lbs unassisted
- Ability to work on ladders and elevated surfaces for extended periods

Communication & Organizational Skills

- Strong teamwork and customer service mindset
- Attention to detail and willingness to follow SOPs
- Ability to follow written and verbal instructions
- Basic proficiency with Microsoft Word, Excel, and web browsers

Other Requirements

- Reliable transportation, valid driver's license, and clean driving record
- Ability to travel and stay overnight as required (not a weekly norm)
- Must be able to pass background check and drug screening

Preferred Skills & Experience

- Experience with structured cabling or low-voltage installations above drop ceilings and down walls
- Experience with fiber optic cabling
- Exposure to access control systems, surveillance cameras, and network infrastructure
- Networking basics: DHCP, IP addressing
- Terminating CAT6 ethernet cable
- Basic construction skills

Physical Job Requirements

- Sitting and standing for extended periods.
- Light lifting of equipment and boxes (up to 50 lbs recommended; up to 75 lbs max).
- Occasional driving to client sites.
- Working indoors at a desk and occasionally in warehouse or stock areas.

Benefits Package

- Full-time position
- Accrued PTO:
 - 1 week of paid time off per year (accrued), starting after 6 months
 - In year 3 of this position, PTO increases to 2 weeks per year (accrued)
- Vacation time eligibility begins after 6 months of employment
- Paid health insurance through Complete I.T. after 6 months
- Company-provided tools, equipment, and supplies